

UEFA EUROPEAN UNDER-21 CHAMPIONSHIP 2015-2017 TICKETING TERMS AND CONDITIONS

1. SCOPE

The following Terms and Conditions (hereinafter referred to simply as the "Terms and Conditions") are designed to ensure a fair, correct and efficient process for the purchase and use of tickets for the final tournament of the UEFA European Under-21 Championship 2015-2017. The sale and use of these Tickets are subject to the following Terms and Conditions, to the Stadium Regulations of the Stadium where the Match is played and to all other relevant laws and regulations.

2. DEFINITION OF THE RELEVANT TERMS

Applicant	any natural person with legal capacity to apply and enter into an agreement for purchase of the Tickets to UEFA European Under-21 Championship 2015-2017 in accordance with the Terms and Conditions.
Competent Authority	is a state administration or a local government authority competent in relation to any aspects surrounding the staging of the Matches and the Tournament.
Guest(s)	an individual accompanying the Ticket Holder who bought Tickets to the Match in accordance with these Terms and Conditions, to whom Tickets may be transferred in accordance with the Terms and Conditions.
Host Association	the Polish Football Association with its registered office at Ul. Bitwy Warszawskiej 1920 r.7, 02-366 Warsaw, Poland which is responsible for the organisation and staging of the Tournament in Poland including the implementation of the Terms and Conditions and the distribution and sales of the Tickets. For the avoidance of doubt, the Host Association is deemed to be the "organiser" of the Match under the applicable law.
Match	any match played as part of the Tournament at any of the Stadiums.
Regulations	means, without limitation, the terms of the following: <ul style="list-style-type: none">- Laws of Poland;- Stadium Regulations where the Match is played; and/or- UEFA and Host Association's statutes and regulations applicable for the Match.
Refund Policy	the refund policy of the Host Association as included in these Terms and Conditions
Stadium	the entire premises of the any of the stadium where the relevant Tournament match or matches are being played, being: <ol style="list-style-type: none">1. Zawisza Stadium located at Bydgoszcz;2. Gdynia City Stadium located at Gdynia;3. Kolporter Arena located at Kielce;

4. Tychy City Stadium located in Tychy;
5. Lublin Arena located in Lublin;
6. Cracovia Stadium located in Kraków

including all areas which require a Ticket (or hospitality pass, if applicable) to gain access.

Stadium Owner

any of the owners and/or operators of the Stadiums.

Stadium Regulations

regulations governing the use of any of the Stadiums, as applicable from time to time, which can be accessed at:

[\[http://u21poland.com/regulamin-imprezy-masowej/\]](http://u21poland.com/regulamin-imprezy-masowej/) ,

Ticket

the paper or plastic ticket held by the Ticket Holder which (subject to the Terms and Conditions) grants the Ticket Holder the right to attend the Match and occupy a seat at the Stadium as indicated on each such Ticket.

Ticket Holder

any person who purchases the Tickets under the Terms and Conditions and/or who is in actual and legitimate possession of a Ticket.

Tournament

the final tournament of the UEFA European Under-21 Championship 2015-2017 to be held in Poland.

UEFA

Union des associations européennes de football whose offices are located at Route de Genève 46, 1260 Nyon 2, Switzerland and any wholly owned subsidiary thereof, including but not limited to, UEFA Events SA.

3. SALE OF TICKETS

Tickets are sold through independent platform Kupbilet.pl provided by Fincerto Sp. z o. o. with registered offices in [ul. Bernardyńska 1 41-902 Bytom]. Please be advised that the process of purchase is subject to the general terms of use of this platform available at: [<http://kupbilet.pl/regulamin>].

For the avoidance of doubts, Kupbilet.pl' general conditions govern the sales of the Ticket, whereas, these Terms and Conditions govern the authorised use of the Ticket by the Ticket Holder.

The Host Association shall be responsible for the process of the sales and the distribution of the Tickets to the Ticket Holder. For any additional information and in regard to any requests relating to the sale and the distribution of Tickets, please contact the Host Association.

The Applicant shall provide to the Host Association through Kupbilet.pl the complete information that is required about him/herself and his/her Guest(s): the surname, first name, date of birth, country of birth, Passport or ID number (PESEL for Polish citizens) and email. Should an Applicant refuse to provide such information, the Host Association reserves the right to refuse to assign the relevant Ticket(s) or, if necessary, to refuse entry to the Stadium to the entire group (i.e. the Applicant and his/her Guests) and the relevant Ticket(s) will be electronically cancelled. The Applicant shall be responsible for his/her Guests being made familiar with these Terms and Conditions and to ensure he/she/they agree with them. The Applicant is specifically obliged to provide a copy of these Terms and Conditions to his/her Guests.

4. PROHIBITED USE OF THE TICKETS

Except as expressly permitted in this Article, any resale or transfer of the Ticket(s) is strictly prohibited without the prior written approval of the Host Association.

Ticket Holder shall be permitted to transfer Ticket(s) to his/her Guest(s), only provided that (jointly):

- a) the Ticket Holder will attend the Match together with his/her Guest(s);
- b) the Tickets are for their personal use; and
- c) such permitted transfer is free of any extra consideration.

The Ticket(s) shall not be:

- a) used for any promotion, advertising, fundraising, auction, raffle or any other similar commercial or non-commercial purposes;
- b) used as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;
- c) combined with and sold as part of any package of goods or services; or
- d) combined with and sold as part of any travel or hospitality package (for example combining flights, hotels and the Ticket(s)).

Ticket Holders shall not:

- a) run any advertisements or promotions relating to UEFA, the Host Association, the Tournament or any Match;
- b) advertise, promote, give away, distribute, sell or offer for sale any product or service from any part of the Stadium or via the display of overt commercial messages on clothing worn or items brought into the Stadium; or
- c) exploit any marketing or promotional opportunities in relation to the Ticket(s).

For the avoidance of doubt, no branding, which may be aimed at promotional or marketing purposes whatsoever, may be displayed by any Ticket Holder at the Stadium.

5. ENTRANCE TO THE STADIUM AND SAFETY

The entrance to the Stadium shall be governed by the Stadium Regulations where the Match is played.

6. CONDUCT AT THE STADIUM

For safety and security purposes, all persons attending the Match, if and when requested by certified safety personnel shall:

- a) present a valid Ticket together with proof of identity with valid photograph and signature (passport or national identity card) in order to verify the Ticket Holder's identity;
- b) submit to inspections, body checks and examinations – including through the use of technical aids – to ensure that they are not in possession of dangerous, prohibited or unauthorised items. Certified safety personnel shall be entitled to search any Ticket Holder's clothing and his/her belongings, subject to their approval (failing such approval, Ticket Holder will not be permitted to enter Stadium premises);
- c) comply with all instructions and guidelines issued by such persons regarding the security issues that may arise and
- d) be subject to additional safety controls inside the Stadium, as the case may arise.

Stadium Regulations contain detailed lists of prohibited items and conduct and each Ticket Holder shall fully comply with any restrictions contained therein. Abbreviated version of the Terms and Conditions and/or Stadium Regulations, or simple icons illustrating prohibited items or conduct, may also be included on the Ticket and must be fully complied with by the Ticket Holder.

Unless otherwise authorised to do so by UEFA and/or the Host Association, it is strictly forbidden to do any of the following inside the Stadium:

- a) access areas, which are clearly marked as closed to the public or for which access is limited to the holder of a specific Ticket (e.g. function rooms, VIP and media areas), accreditation and/or, when relevant, a supplementary access device, when the holder of the Ticket, accreditation and/or supplementary access device holder is not entitled to access such areas;
- b) restrict or loiter in areas open to traffic, footpaths and roadways, entrances and exits to visitor areas and emergency exits;
- c) enter the pitch or the area around the pitch.

Please always refer to the Stadium Regulations for more information on the required conduct.

Fans supporting the teams participating in the Match may not be segregated at the Stadium and each Ticket Holder will be required to behave responsibly in line with the Stadium Regulations and the safety and security guidelines communicated by the organisers.

No Ticket Holder shall be permitted to place any bets in relation to the Tournament from inside any Stadium. This obligation stems from the necessity to preserve the integrity of the Tournament in the face of expanding sports betting, and is in line with the principles set out in the Council of Europe Convention against sports manipulation.

7. SOUND AND IMAGE RECORDINGS

Any Ticket Holder attending a Match acknowledges and accepts that use may be made by UEFA, the Host Association, the Stadium Owners and all those authorised by them, free of charge, of his/her voice, image and likeness, when he/she was in the Stadium, in still images, audio, visual and/or audio-visual transmissions or materials taken or recorded at such moment and used simultaneously to their capture or any time afterwards in relation to such Match and the Tournament in general.

Any Ticket Holder attending a Match shall not record, use or transmit over the Internet, radio, television or any other current or future media, any sound, image, recording or description of the Stadium or the Match (including any result, statistics, information or other data of the match in whole or in part) - or to assist any other person(s) conducting such activities - other than for private use.

8. UNAUTHORISED SPECTATORS

A Ticket Holder is permitted to attend the Match only provided that he/she is not an "Excluded Person" and provided that the transfer of the Ticket to the Guest (if applicable) is made subject to and in accordance with Article 4 of the Terms and Conditions.

1.1. For the purpose of this Article 8, "Excluded Person" means:

- a) any person banned by a national or international football federation from membership of the fan club for the national football team or banned from any equivalent official supporters club by a football governing body in any jurisdiction in the World;
- b) any person banned by UEFA, FIFA, any football governing body or otherwise, from travelling to or attending an association football match;
- c) any person subject to a football banning order pursuant to a conviction enforceable in Poland;
- d) any person banned by the Stadium Owner from attending events at the Stadium; and
- e) any person who has breached or is in breach (howsoever) of any of the Terms and Conditions.

1.2. In the event of this Article applying, the Ticket(s) of such Ticket Holder shall, for any and all remaining Matches of the Tournament be cancelled (and the agreement entered into between the Host Association and the Ticket Holder for those specific Tickets forthwith terminated as of right) from the moment such Ticket Holder qualifies

as an Excluded Person. He/she (as well as any Guests) will therefore be refused entry or be evicted from the Stadium with, except for point 1.1. e) above, no right to a refund for the Tickets whatsoever.

9. COMPENSATION

The Ticket Holder and his/her Guests shall be responsible towards UEFA, the Host Association and/or the Stadium Owner (as applicable) for all Tickets allocated to them, and relieve them of all responsibility for any damages and/or losses suffered or incurred in connection with a breach of these Terms and Conditions or of the Stadium Regulations where the Match is played, as a consequence or as having arisen by their fault.

10. PERSONAL DATA

The Host association whose offices are located Ul. Bitwy Warszawskiej 1920 r.7, 02-366 Warsaw, Poland will process the Applicant's personal information as data controller for the purpose of the sale of Tickets and/or in connection with the relevant security precautions. The Applicant's personal information will be provided upon request to the other entities involved in the Match and Tournament organisation being the Competent Authorities. The Applicant acknowledges that the personal information required for the purchase of Tickets will be received by [Fincerto Sp. z o. o. with registered offices in ul. Bernardyńska 1 41-902 Bytom], the provider of Kupbilet.pl. The Applicant has the right to access and correct information concerning them.

11. UNFORESEEN CIRCUMSTANCES

- a) The Host Association reserves the right, , to make changes to the times, dates and venues of a Match, due to force majeure, safety and/or security concerns or decision of Competent Authority.
- b) In the event of cancellation, abandonment, postponement or replaying of the Match, the Applicant will be bound by the Refund Policy in respect of any refunds of the Tickets purchased by the Applicant provided however that:
 1. unless, the above events are caused by UEFA or Host Association fault, any refunds may be made only to the Applicant as a buyer of a Ticket (and not to the Guest) and only up to the purchase price paid by such Applicant for the Ticket(s) and any applicable administrative charge;
 2. unless caused by UEFA, the Host Association and/or the Stadium Owner, UEFA, the Host Association and/or the Stadium Owner respectively will not have any liability to the Applicant or any Guest on account of any such cancellation, abandonment, postponement, replay or other failure or deficiency in the conduct of the Match.

12. INFORMATION

For any information required it is necessary to contact the Host Association, with its registered office at Ul. Bitwy Warszawskiej 1920 r.7, 02-366 Warsaw, Poland

13. SEVERABILITY AND CHANGES

- a) Should any court of competent jurisdiction declare any provision of these Terms and Conditions as being invalid, ineffective or unenforceable, all the other provisions of these Terms and Conditions shall remain in force as if these Terms and Conditions did not contain any invalid, ineffective or unenforceable provisions.

The Host Association reserves the right to make reasonable changes to these Terms and Conditions if necessary to ensure proper and safe staging of the Match at the Stadium. The updated version of which will be available on the website at [<http://u21.poland.com/terms-conditions/>]. The Host Association will notify each Applicant of such changes via an email sent to the address indicated by the Applicant at the moment of the purchase of the Ticket and as amended from time to time and the Applicant will have the choice to consent to such changes or to withdraw from these Terms

and Conditions within seven (7) days from receiving the information on modification of the Terms & Conditions. In case the Applicant refuses to enter into the modified Terms and Conditions, the Refund Policy should apply.

14. APPLICABLE LAW AND JURISDICTION

- a) These Terms and Conditions shall be governed by the laws of Poland and they shall also be interpreted in accordance with them.
- b) Any and all disputes arising from these Terms and Conditions, or in connection with them, shall be submitted to a competent court in Poland.

TICKET REFUND POLICY UEFA EUROPEAN UNDER-21 CHAMPIONSHIP 2015-2017

In compliance with the UEFA EUROPEAN UNDER-21 CHAMPIONSHIP 2015-2017 General Public Ticketing Terms and (hereinafter the "Terms and Conditions"), the purpose of this document is to set out the refund policy in respect of Ticket.

1. Postponement of the Match before kick-off and Postponement of the Match after kick-off for any reason other than Force Majeure*

In the event of the postponement of the Match before entering the Stadium and in the event of the postponement of the Match after Kick-off for any reason than Force Majeure the Ticket will be valid for the rearranged playing of the Match.

In the referred cases, entry to the Stadium for the rearranged playing of the Match shall only be permitted on presentation of the Ticket and subject to compliance with Ticketing Terms and Conditions and Stadium Regulations.

A person unable to attend the rearranged playing of the Match shall be entitled to a refund of the face value of the Ticket.

2. Postponement of the Match after kick-off for reasons of Force Majeure

In the event of the postponement of the Match after kick-off for a reason of Force Majeure, a person shall be permitted to enter the Stadium for the rearranged playing of the Match on presentation of the Ticket and subject to compliance with Ticketing Terms and Conditions and Stadium Regulations.

A person unable to attend the rearranged playing of the Match is entitled to a refund according to the rules of unjust enrichment (i.e. up to the purchase price of the Ticket and any applicable administrative charge).

3. Abandonment of the Match (no rearranged playing of the Match)

When the Match is abandoned for any reason other than Force Majeure and it is not rearranged, a person shall be entitled to a refund of the purchase price of the Ticket and any applicable administrative charge. Receiving refund does not exclude responsibility of UEFA or Host Associations based on general rules.

Where the Match is abandoned for a reason of Force Majeure, a person is entitled to refund according to rules on unjust enrichments (i.e. up to purchase price of the Ticket and any applicable administrative charge).

4. Procedure for obtaining a refund

If any of the above circumstances apply then the Host Association will announce: (i) the address to which refund applications should be sent, this may be the Host Association, its agent or any other competent entity such as KupBilet.pl at e-mail address: reklamacje@kupbilet.pl ;

Refunds shall only be made to the original buyer of the Tickets and only provided that the Tickets are included with the refund application.

Refunds, will be made through the same payment method as used to originally purchase the Tickets. Please allow 14 days for a refund to be made.

* For the avoidance of doubt, in this document Force Majeure means any external, extraordinary and/or unforeseeable event of an insurmountable violence resulting in the breach of UEFA or Host Association universal duty or obligation and, without prejudice to the foregoing, such events can include: earthquakes, floods, civil wars, acts of terrorism, embargos and closing of borders, which directly prevent the playing of the Match.

* For the avoidance of doubt, in this document Force Majeure means any external, extraordinary and/or unforeseeable event of an insurmountable violence resulting in the breach of UEFA or Host Association universal duty or obligation and, without prejudice to the foregoing, such events can include: earthquakes, floods, civil wars, acts of terrorism, embargos and closing of borders, which directly prevent the playing of the Match.